

Unite Education Program v7.2 Job Aid: 5473

About User Roles

Unite uses role-based security to manage access to features and functionality. With role-based security, users are not assigned permissions directly, but rather acquire them through assigned user roles. If someone joins your organization, changes responsibility, goes on leave, or leaves the organization, it is easy to manage and remain in control of their access rights.

In Unite, user roles are independent of user accounts. As shown in the following image, you manage user roles on the *Roles* grid.

LSAC Unite Setup												
	USERS AND ROLES	ROUTING RULES	GLOBAL SETTINGS	ABOU	ABOUT							
Users (353) Roles (42)												
+ Add 🏷 🗓 🖾												
Drag a column header and drop it here to group by that column												
	↑ Role	Status	: Modified Date	: User Count	:							
	Intern	Active	12/30/2020	0	*							
	Junior Intern	Active	01/03/2021	0								
	Operations	Active	02/03/2021	3								
	Primary User	Active	01/05/2021	2								
	Reviewer	Active	02/03/2020	150								
	Student Worker	Active	11/21/2019	26								
-	Qupor Lloor	Activo	02/04/2020	1.45	•							
					Deactivate							

By default, user roles display alphabetically by role name. For each user role, you can see the status, the date the user role was last modified, and the number of user accounts currently assigned.

You can add any number of user roles to represent access needs for different job functions within your admissions office. Before adding a user role, you may want to look at the "starter" user roles that LSAC added to Unite and see if they can be used as is or with modification. Once you add a role, you cannot delete the role. However, you can deactivate and reactivate roles which will immediately block and unblock access for all users who are assigned the user role.

You can also edit user roles as needs change. Specifically, you can edit the name of a user role and configure permissions by selecting check boxes for permissions you want to enable and deselecting check boxes for permissions you want to disable. Access rights take effect immediately for all users who are assigned the user role when you save your changes.

In special circumstances, you may want to customize permissions for a specific user account instead of adding a new user role. As shown in the following image, the **Customized** column on the *Users* grid provides a quick way to see whether permissions have been customized for an individual user account.

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USERS AND	ROLES	RO	UTING RULES		(GLC	OBAL SETTINGS	5		A	BOUT	
Users (353) Roles (42)												
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Drag a column header and drop it here to group by that column												
1 Last Name, First	Status :	Role :	Email	:	Customized	:	Modified Date	: 1	Last Login Date	:		
Adams, Henry	Active	Reviewer	h.adam@goomail.com		No		01/04/2021				A	
Aidan, Maury	Active	Operations	maidan@goomail.com		No		12/31/2020					
Allen, Barclay	Active	Super User	b.allen@goomail.com		No		01/05/2021					
Arnold, Sharon	Active	Customized_Primary User_sarnold	sarnold@goomail.com		Yes		02/09/2021					
Ashwood, Heather	Active	Operations	heathera@goomail.com		No		12/31/2020					
Barnes, Maree	Active	Primary User	m.barnes@goomail.com		No		01/03/2021					

Be sure to keep track of any user accounts you customize so that you can manage permissions for the user account. Once you customize permissions for a user account, you break the link to the selected user role and Unite no longer updates permissions for the user account.

Related resources

- 5521 About Starter User Roles
- 5434 Add a User Role
- 5435 Edit a User Role
- 5430 Configure Permissions for a User Role